Joyful Journey
OCCUPATIONAL THERAPY
adding life to days

Keeping Children Safe

Child Safety and Wellbeing at Joyful Journey OT

Welcome

At Joyful Journey OT, your child's safety and wellbeing are our top priority.
We are committed to making sure all children:

- Feel safe
- Are treated with respect
- Have a voice in their therapy

We have zero tolerance for harm, abuse, or neglect.

Our Promise to You:

We will:

- Keep children physically and emotionally safe
- Listen to children and take them seriously
- Support children to have a say in their therapy
- Create a safe, welcoming, and inclusive environment

How we Keep Children Safe

We:

- Make sure all staff are trained in child safety
- Check all staff have a valid Working With Children Check (WWCC)
- Supervise sessions and environments carefully
- Use safe and respectful boundaries at all times
- Regularly review risks and improve our practices

Respecting Every Child

We support and respect all children, including:

- Aboriginal and Torres Strait Islander children
- Children from all cultures and backgrounds
- Children with disability
- Children of all genders, identities, and family situations

Every child deserves to feel safe, included, and valued.

Keeping Children Safe

Your child's voice matters
We will:
- Ask children about their goals and preferences
- Explain things in ways they can understand
- Encourage them to speak up if something doesn't feel right

We also welcome feedback from families at any time.

Safe Behaviour at Joyful Journey OT
Our team will always:
- Be kind, respectful, and professional
- Maintain appropriate boundaries
- Communicate openly with families

Our team will never:
- Keep secrets with children
- Have inappropriate physical contact
- Form personal relationships outside therapy
- Contact children through social media or private messaging

What if something feels wrong?
If you or your child feel unsafe, worried, or uncomfortable:
- Tell your therapist, or
- Contact Joyful Journey OT

We take all concerns seriously and will act quickly to keep children safe

How we Respond to Concerns
If we are worried about a child's safety, we must:
- Follow child protection laws
- Report concerns to the right services (e.g. Child Protection or Police)
- Take action to protect the child

Working Together
Keeping children safe is everyone's responsibility.
We encourage:
- Open communication
- Questions and feedback
- Families and children speaking up

Remember: Every child has the right to feel safe, heard, and respected.